

## About DuPageWill Family Caring Angels:

Millions of adults are now taking care of older relatives and parents. Home care services can make a positive difference in your loved one's life. Some of the benefits we can provide are:

- Professional Caregivers
- Personalized Care Plans
- Social Interaction
- Medication Reminders
- Meal Preparation
- Light Housekeeping
- Hygiene Assistance
- Transportation and Errands

## DuPageWill Family Caring Angels - Bolingbrook, IL has achieved the A+ Rating!

DuPage Will Family Caring Angels diligently maintains high care standards and continually reviews and revises its business practices and training methods to uphold the A+ Rating. A+ rated agencies are audited to ensure that they are complying with the Code of Standards and Ethics set by the HCSB Regulatory Board.



DuPage Will  
Family Caring Angels

*Our family caring for your family*

**(630)343-0559**

**dupagewill.com**



To verify that an agency is  
A+ Rated, go to:

**Homecarestandards.net**

*The Home Care Standards Bureau (HCSB) A+ Rating applies to non-medical home care and is granted only to home care agencies that meet and continue to adhere to the HCSB Regulatory Board Code of Standards and Ethics. The A+ rating does not imply any special expertise of the agency or its caregivers.*



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by





## Verified and Audited Home Care

The Home Care Standards Bureau is the U.S.'s premiere non-medical home care agency ratings organization.

Home care agencies provide many services: home care aides, homemaker services, and companion services. Trusting a stranger in your home with a loved one's care is a big decision. HCSB provides you the confidence to make an informed decision by providing you a 3rd party verification that this agency meets stringent standards.



## The HCSB A+ Rating Criteria

- The agency must be properly licensed by applicable state and federal regulatory organizations.
- All caregivers must pass a multi-tiered background check, including but not limited to a state multi-jurisdictional, criminal, sex offender registry and current state driving record.
- All caregivers must pass 12 hours of annual continuing education (CEU).
- The agency must complete and sign a comprehensive disclosure form every twelve (12) months.
- The agency must carry liability, worker's compensation and non-owned vehicle insurance.
- 90% of all caregivers must be W-2 employees and have applicable licenses.
- The agency owner or associated person must have been in the paying home care business for at least one (1) year.
- The agency must agree to abide by the HCSB Regulatory Board Code of Standards and Ethics.
- The agency must agree to both scheduled and unannounced on-site audits.

## Why choose this Home Care Agency?

Home Care enables older adults to age at home with the level of care they need to be safe and comfortable, while providing their family with peace of mind:

- According to AARP, 87% of seniors prefer living in the comfort of their own home.
- Home Care is tailored to the client's specific needs.
- Postpone and possibly prevent institutionalization and hereby, in many cases, keeping families together.
- Maintain elderly adult freedom and dignity while lowering isolation.
- Increases healing and promotes health and well-being.
- More safety and security than living alone.
- Reduce stress and improve quality of life.
- Reduce expensive hospital stays.

